

Flow International Corporation is the world leader in the development and manufacture of industrial cutting technology based on ultrahigh-pressure and abrasive waterjet systems. In growing our advanced 3D systems business we will increasingly machine large scale composites as well as other materials for aerospace and other industries.

To process our growing installations, we are looking for an

Aerospace Technical Service and Project Management Leader (m/f)

The incumbent will be responsible for directing and successfully completing the complex installation and start-up process of our most-advanced 3D machining systems at customer sites throughout Europe, primarily in the aerospace industry. He/she will also provide ongoing support and serve as focal point for technical issues for his/her team as well as other technical staff of Flow and the customers. Installations and ongoing support will be carried out at multiple customer sites, often in parallel.

Responsibilities:

- Coordinate and supervise installation, start-up and acceptance of the extremely large (XXL) 3D machining systems (routing and abrasive waterjet cutting) for aerospace with a typical installation time at the customer site of eight weeks or more.
- Responsible for correct and timely execution of all installation activities until final customer acceptance, which includes supervision of installation team, planning and organization of all installation activities and supporting resources, fine tuning and adjustment of installed systems and running of acceptance tests.
- Provide ongoing support for continuous production, resolve technical issues and troubleshoot at very short notice by phone and on site.
- Guarantee uptime of systems during first 6 – 12 months as required by contracts with customers.
- Provide application support for the CNC system, e.g. abrasive waterjet, drilling, routing, milling, clamping, programming and testing.
- Lead small, multinational installation teams at various customer sites in parallel. Teams will consist of field service engineers from the U.S. production site as well as local, geographically dispersed field service engineers located nearby major customer sites. Support staff to be contracted as needed.
- Become fully trained with the system, including participation in conducting internal acceptance for delivery process during pre-installation at the U.S. production site.
- Build close relationship with end user for follow-up orders and spare parts business.
- The position can be located at the European Headquarters in Bretten (near Karlsruhe in Germany) or home office based close to major aerospace customer sites in Germany or France or within easy reach of fast transportation means.

Qualifications:

- Technician, other technical training or graduate engineer.
- Minimum of ten years of professional experience with machine tools assembly and start-up, preferably in 3D and extremely large (XXL) machine tool installations.
- Experience with XXL part machining for composites.
- Experience with XXL routers (five or more axes) and router installation is a plus.
- Experience in the aerospace or automotive industry is a plus.
- Knowledge of abrasive waterjet and routing process of composites is a plus.
- Proven record of successfully leading diverse installation teams – highly skilled engineers and technicians, as well as support staff – in a multinational environment.
- Ability to handle multiple top priorities including frequent changes confidently and results-driven.
- Demonstrated customer focus by responding to customers' needs quickly and appropriately, while balancing with the needs of other customers, thus achieving utmost customer satisfaction.
- Proficient with Siemens 840D and / or Fanuc or other controls for complex machine tools.
- Familiar with offline programming systems.
- Understanding of CNC programs, including programming of modifications.
- Willing to travel frequently and at short notice as well as sometimes work on weekends and in shifts if required in order to comply with contractual obligations to customers.
- Fluent in English plus at least another language, preferably German, French or Spanish.
- Excellent communication skills from the shop floor up to the plant manager.
- Team player – strong internal communication.
- Problem solving attitude – focus on solutions.
- Reliable, self motivating, self starting.
- Familiar with the use of MS Office.

Are you looking for a challenging position at the world leader of a fascinating technology with outstanding potential for growth? Join the growth! An adequate remuneration goes without saying.

Interested? Please send your complete CV preferably by email to Matthias Barth at MBarth@flowcorp.com

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