

Flow International Corporation is the world leader in the development and manufacture of industrial cutting technology based on ultrahigh-pressure and abrasive waterjet systems. In growing our advanced 3D systems business we will increasingly machine large scale composites as well as other materials for aerospace and other industries.

To process our growing installations, we are looking for an

Aerospace Field Service Engineer (m/f)

The incumbent will play a key role in a team to successfully perform complex installations and start-up processes of our most-advanced 3D machining systems at customer sites throughout Europe, primarily in the aerospace industry. He/she will also provide ongoing technical support. Installations and ongoing support will be carried out at multiple customer sites, often in parallel but mainly within home country.

Responsibilities:

- Install and start-up extremely large (XXL) 3D machining systems (routing and abrasive waterjet cutting) at customer sites working in a diverse installation team (highly skilled engineers and technicians, as well as support staff), in a multinational environment.
- Take over key role in installation team and act as team lead for support staff.
- Run acceptance test at customer sites.
- Provide ongoing support and troubleshoot by telephone and at various customer sites to guarantee uptime of systems during first 6 – 12 months as required by contracts with customers.
- Stay at customer site long term (6 – 12 months if required) and work closely with end user staff.
- Build close relationship with end user for follow-up orders and spare parts business.
- Become fully trained with the system, including training period during pre-installation at the U.S. production site.
- The position can be located at the European Headquarters in Bretten (near Karlsruhe in Germany) or home office based close to major aerospace customer sites in Germany or France or within easy reach of fast transportation means.

Qualifications:

- Technician or other technical training with at least 10 years of professional experience, including several years of machine tools assembly and start-up, preferably in 3D and extremely large (XXL) machine tool installations.
- Experience with XXL part machining for composites.
- Experience with XXL routers (five or more axes) and router installation is a plus.
- Experience in the aerospace or automotive industry is a plus.
- Knowledge of abrasive waterjet and routing process of composites is a plus.
- High capability in mechanical, electrical and hydraulic diagnostics.
- Proficient with Siemens 840D and / or Fanuc or other controls for complex machine tools.
- Familiar with offline programming systems.
- Understanding of CNC programs, including programming of modifications.
- Experienced in running simulations for cycle time studies and test cuts in demo lab.
- Willing to travel, sometimes at short notice as well as sometimes work on weekends and in shifts if required in order to comply with contractual obligations to customers.
- Fluent in English plus at least another language, preferably German, French or Spanish.
- Demonstrated customer focus by responding to customers' needs quickly and appropriately.
- Excellent communication skills, from shop floor up to plant manager.
- Team player – strong internal communication.
- Problem solving attitude – focus on solutions.
- Reliable, self motivating, self starting.
- Familiar with the use of MS Office.

Are you looking for a challenging position at the world leader of a fascinating technology with outstanding potential for growth? Join the growth! An adequate remuneration goes without saying.

Interested? Please send your complete CV preferably by email to Matthias Barth at MBarth@flowcorp.com

Flow Europe GmbH

Gewerbestraße 95 · 75015 Bretten, Germany · Phone +49 (0)7252-538-0 · Internet: www.floweurope.com

